Monitoring Lead

**JOB TYPE**  Full Time

**NO. OF VACANCIES**  1

**LOCATION**  Bangalore, Karnataka

**SALARY**  1,00,000 - 1,50,000 per month

**WHO WE ARE**

Noora Health’s mission is to improve outcomes and save lives of patients by empowering family caregivers with the skills they need to care for their loved ones.

Noora turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient’s care - the patient’s own family - turning these worried family members into skilled caregivers. The Care Companion Program (CCP) is currently implemented at more than 150 government hospitals across India and Bangladesh and over 1,000,000 patients and family members have been trained by the CCP. Research on the program has found improved health behavior uptake, decrease in post-surgical complication rates, and decrease in newborn complications/readmissions. Noora’s COVID-19 response has reached more than 15 million people.

Noora Health was launched out of Stanford University in 2014, and has been supported by many large philanthropic foundations including Mulago, Draper Richards Kaplan, Echoing Green, Ashoka, Medtronic and Jasmine among others. For more information:

1) 2020 Annual Report
2) Q3 2021 Report
3) Introductory Deck
4) Website - noorahealth.org
5) COVID-19 Resources - noorahealthcovid19.org
At Noora Health, we value diversity. Diversity includes but is not limited to gender identity, caste, religious practice, sexual orientation, ability, among many others. We encourage people from all backgrounds to apply for positions at Noora Health

**JOB DESCRIPTION**

Lead efforts to design, implement, and operate monitoring processes for end-to-end monitoring of key programs

- Develop technical tools and data infrastructure for successful continuous quality monitoring. Streamline data collection process from SurveyCTO as well as other sources and address concerns around data quality with respective functional teams.
- Partner with the rest of the functional teams including design, implementation, technology, research, and partnerships to set up data monitoring processes and structures.
- Develop frameworks for effective communication of monitored outputs including dashboards, reports, and presentations. Data visualisation and draw insights from data using tools like Tableau / Power BI /Other Open Source tools.
- Resolve complex technical issues and drive innovation that improves monitoring performance and quality.
- Establish and maintain databases for research data (separate from Monitoring data).
- Clean, manage, and analyze large databases for health research. Data manipulation using tools such as R, Rstudio or Python.

**EXPECTATIONS**

- A Bachelor's degree in statistics, engineering, data science, or other relevant fields.
- Experience in working with any reputed NGO or other relevant institution.
- This role is aimed at professionals who are strongly motivated to solve important global health challenges and are dedicated to the social and development sector and health equity.
- Experience of at least 4-5 years in roles which includes monitoring and/or evaluation, quality improvement, outputs analysis.
- Experience with data visualization, analysis, and manipulation tools.
- Excellent document/report writing skills in English.
- Proficiency in Hindi and/or any other Indian language is required.
- Outstanding communication skills and ability to work seamlessly as part of a diverse team including designers, analysts, and educators from India and overseas.
HOW TO APPLY

Email the following materials with the subject line Monitoring Lead to people@noorahealth.org to apply

- A one-page cover letter describing your interest in the position and background
- An updated resume, which includes languages spoken and relevant experiences
- Up to 3 dashboard links demonstrating previous work, if possible